

**473,479**

**Library visitors  
up 68% from 2003**



**WCPLtn  
by the  
numbers**



**852,026**  
**items circulated**  
**up 39% from 2003**



**Williamson County Public Library**  
**2013 Annual Report**  
Celebrating 10 Years on Columbia Ave.  
December 2003 - December 2013





# 2013 Annual Report From the Director's Desk



Hello! This year at Williamson County Public Library, we had the opportunity to begin numerous new projects which enhanced customer service and our outreach to the community.

The Library purchased Encore, a new, modern catalog system with easy access from smartphones and tablets! The catalog now includes faceted searching, which is common on most large web sites such as Amazon or Barnes & Noble. Also, I am excited that you can find journal articles within Encore and no longer must search databases separately.

Next, the WCPL had Summer Reading Programs for children, teens, and adults. The theme was "Dig into Reading" and participants attended numerous programs and signed up for prizes. For the first time this year, we gave some fortunate teen winners iPad Minis. It was a wonderful time and set record numbers, especially among the teenagers.

Also, I had the opportunity to begin the year with a new television program entitled "Not Just Books". It is a monthly program on WC-TV and features people in the community and focuses on what is happening at the Library. It is a lot of fun! I have interviewed everyone from Zombies to miniature horses. If you have not watched it, give it a try. You can find the schedule on [williamsoncounty-tn.gov](http://williamsoncounty-tn.gov).

Make-a-Thon was a terrific event put together by top management and staff on April 20th. There were artists, writers, gardeners, and robotics demonstrating their special skills for visitors. The program was truly a celebration of creativity and appropriate for Williamson County's inspiring community.

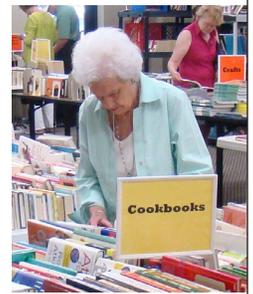
In addition to the Library Board, Friends, and Foundation, I must thank the staff for their hard work and support this year. They experienced drastic change, which is often times difficult, but they kept moving forward. It is because of them and their enthusiasm every day for what we do, that the Library is a magical place to work and visit!

## Board of Trustees

The Board of Trustees assisted with updating the Library's policies and procedures. It was helpful, but I am sure a tedious task for volunteers. I appreciate their due diligence. They point the Library in the correct path for the future. This year we also developed a strategic plan which covers the next three years.

## Friends of the WCPL

A huge "Thank You" must go to the Friends of the Williamson County Public Library and all our branch Friends groups. Each organization worked extremely hard putting together events and raising money throughout the year.



They are an imaginative group! They did everything from book sales to home tours to help the Library. Their love and support is contagious. I can attest that they are a marvelous and hardworking group of people.

## WCPL Foundation



The Library Foundation gave money to fund the Summer Reading Program. The funds helped to pay performers

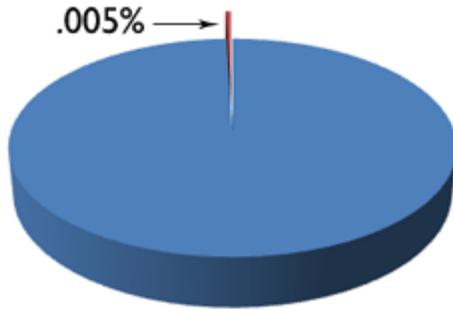
and to provide prizes. We are grateful for their assistance. With the Foundation's help, the Library had the opportunity to reach out to many children and broaden the love of reading within the Williamson County community.



# 2013 Annual Report Facts & Figures

Library Budget \$1,914,728

County Budget \$372,557,215



473,479  
documented visits

2.8 items in  
collection per  
capita



# 55,274

active library cards in  
the WCPLtn system



Open at Main  
65.5 hours/week,  
52 weeks/year  
3,406 total hours of service

80,700 computer  
sessions, an  
average of 1,551  
per week

62 employees:  
35 full-time, 27 part-time,  
15 with graduate degrees in  
Library & Information Science



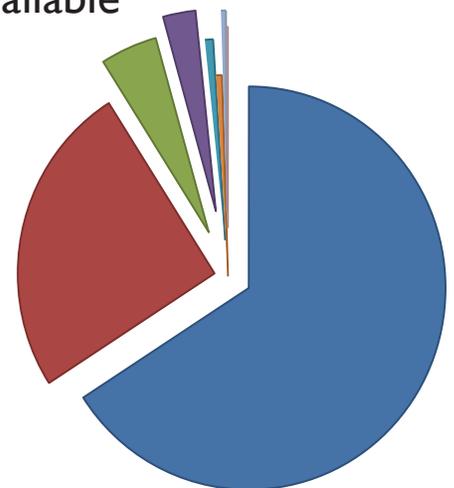
122,262 reference  
questions answered



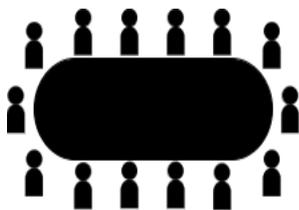
925,535 items  
checked out  
(including 73,509  
digital items)

## Items Available

- Print 218,336
- Video 15,495
- Audio 8,908
- Downloadable Audio 1,605
- Microform 2,238
- eBooks 1,360
- Databases & Subscriptions 162
- Other 83,249



Total = 331,438



There were a total of 1,685  
library programs attended by  
upwards of 30,000 people.



# 2013 Annual Report Main



## Circulation

The Circulation Department provided friendly, top notch customer service. This fiscal year 5,934 new patrons became members of our library, and close to a million items were checked out.

## Children's Department

Highlights this year included a visit from Santa Claus, performances by the Nashville Ballet, the Nashville Opera, and the Mexican Ballet Folklorico troupe, *Destellos Culturales of Nashville*. Each drew hundreds of people. The annual Summer Reading Program had the highest number of sign ups ever, with 2,287 children.

## Young Adult

This year marked the start of a Teen Girls Book Club. The annual Poetry Contest, Anime Club, and the Monopoly and Chess Tournaments all continued to grow. A record breaking 500 teens participated in the Summer Reading Young Adult program.

## Reference

This department offered assistance from the desk, over the phone, and via email. One-on-one appointments with Reference staff more than doubled from last year. These 30 minute sessions gave patrons help with downloading ebooks, resume reviews, and with online and software questions. Staff also worked together and with other departments to provide programming such as the adult Summer Reading Program, gadget zoos, Appy Hour, and the Lincoln Exhibit.

## Special Collections

Over 1,200 people visited the Special Collections Department. Staff conducted workshops on genealogy, census records, and on computers. They also worked with Thelma Battle to put on the annual photo exhibit *Game Face*, which featured local African-American sports figures.

## Technical Services

Technical Services added 20,118 books and other items to the Library's collection within the past fiscal year. Also, the department coordinated the implementation of our new catalog and checkout system. Staff graciously assisted in the Make-a-Thon event and numerous special programs.





# 2013 Annual Report Branches



## Bethesda

Bethesda Library came into the age of social networking and technology with the addition of a library Twitter account, a new educational program about digital devices, and with an AWE Early Literacy Computer Station for children. Bethesda's well known, strong children's programming (pictured) continued to play an important role.

## College Grove

The number of patrons using the College Grove Library continued to increase, as did the number of items circulated and the use of the public computer. With book sales (pictured) the Friends helped to fund book purchases and the Summer Reading program. A monthly program for homeschooled children was also added this year.



## Fairview

Interesting new programming for both children and adults was offered throughout the year. Adults were able to gain information on topics ranging from Social Security and Medicare to operating the latest digital gadgets. Visiting groups such as cub scouts and first graders learned about the Library, and preteens even got to try out the craft of paper weaving.

## Leiper's Fork

The branch manager worked with staff and parents at local schools to help promote the Leiper's Fork Library. The children's programming, which included Preschool Story Time, Toddler Time, and Leiper's Fork Lego Club, showed continued success. Also, the Leiper's Fork Friends group paid for a Pirate Day, as well as a new display cabinet (pictured) and sign board.



## Nolensville

Business boomed at the Nolensville Library! While the branch saw a 5% rise in the number of registered patrons, attendance at children's programs doubled during the course of the fiscal year. (Pictured - a reading assistance dog at the library) In addition, the number of free ebooks downloaded with READS, the Regional eBook and Audiobook Download System, increased by 43%.



# 2013 Annual Report Community Partnerships



Legal Aid Society  
of Middle Tennessee and the Cumberland



LEADERSHIP FRANKLIN

**Williamson County  
Community Advisory Group**



**SISTER CITIES**  
of Franklin and Williamson County  
TENNESSEE



**WCMGA**

Williamson County Master Gardeners Association, Inc.