

418,880

Library Visitors



**WCPLtn
by the
numbers**



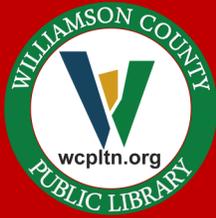
922,704
items circulated

Williamson County Public Library



2017 Annual Report





2017 Annual Report

From the Director's Desk

Once again, 2017 was an outstanding year for Williamson County and the Library. The Library continues to grow at a rapid pace providing new programs and services on a regular basis. The staff works hard to bring to the citizens of Williamson County the most innovative trends in the profession.



Kathy Ossi

2017 began with a shock to the staff. Long time, beloved employee, Kathy Ossi suddenly passed away. Needless to say it devastated the staff. Together we moved forward one step at a time keeping the spokes in the Library wheel moving. We will forever miss her. Her loving family graciously planted a tree just outside the office window she used for many years.

Ingram Award

Ingram awarded the Library with a best practices award for self-publishing! The IngramSpark Ignite Award for 2017 Best in Community Engagement is a national award recognizing us for the work we do with local authors and publishing. A \$500 gift was also part of the award. A huge “thank you” goes to Ingram and the great work they do on behalf of libraries everywhere.



Friends

Another outstanding group that must be thanked is the Friends of the Williamson County Public Library. Tireless throughout the year, this team of superstars worked raising money through book sales and memberships. Because of their dedication and diligence, at the annual Friends meeting they gave the Library a check for \$25,000. I am in awe of what group is able to achieve.



Foundation

Another “thank you” must go to the Williamson County Library Foundation! They did an amazing job putting together the first ever “Love Our Library” event at the Parks and Recreation Enrichment Center. Because of their efforts, the Library will purchase new laptops and charging stations for children to do homework and for patrons to use when needed. They went OVER their goal and raised \$42,000. WOW!

Janice Keck Literary Awards

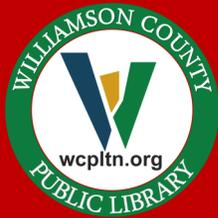
The Janice Keck Literary Award winner books are amazing! The books had a Tennessee theme and are beautifully written and illustrated. Please save the date and attend the author reception when the books are published. I am so proud of our local Williamson County talent.



In conclusion, it truly “takes a village” to make a Library function and certainly our village more than does the job. Also, I would like to thank “the best library staff in the world.” I am using quotes, because I brag often about the employees here and what they are capable of doing. Truly, I could not do it without you!

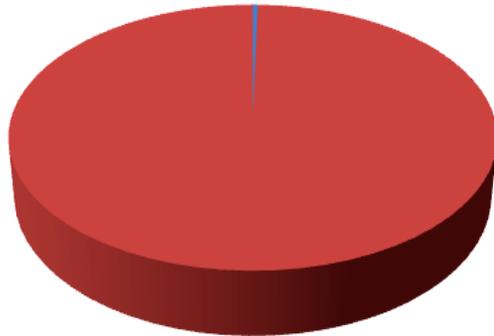
I can't wait to see what 2018 holds for us and for Williamson County.

—Dolores Greenwald



2017 Annual Report Facts & Figures

Library budget \$2,030,082
County budget \$515,000,000



Main open 65.5 hours/week
Bethesda open 36 hours/week
College Grove open 37.5 hours/week
Fairview open 54.5 hours/week
Leiper's Fork open 38 hours/week
Nolensville open 51 hours/week
52 weeks per year, a total of 13,728 hours of service



418,880
documented
visits



1,027,746 items
checked out,
(including **223,972**
digital items)



109,218 comput-
er and wireless
sessions



133,937 reference
questions answered
1,486 reference one-on-
one training sessions

63 employees
37 full-time, **26** of part-time
21 with graduate degrees in
Library and Information Science



There were
a total of
3,300 library
programs
attended by
43,436 people.



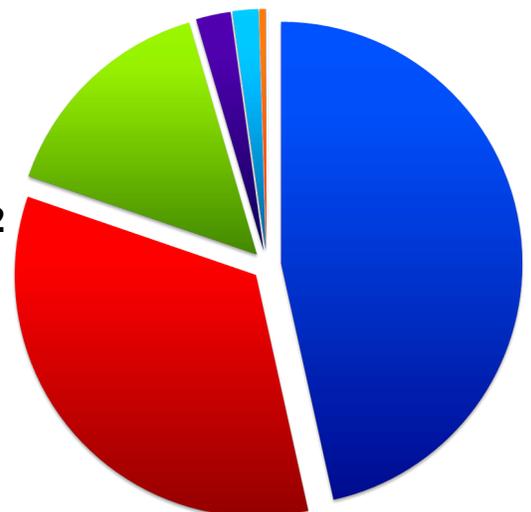
3.80 items in
collection per
capita

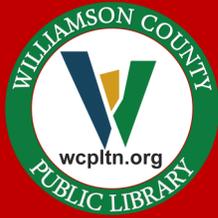
25,332
Library Cards
active in the
WCPLtn system



Items Available

- Print 240,647
 - Video 12,066
 - Audio 8,872
 - Microforms 2,156
 - Digital content 78,712
 - Serials 171
 - Databases 89
 - Digital devices 84
 - READS collection 174,528
- Total=517,325**





2017 Annual Report Main



Circulation

The Circulation Department is the hub of the library. Every item that is checked out and returned passes through our hands. We see the newest, most in demand items and also wonderful old classics. Every day we set up accounts for children and new residents, and it's wonderful to help them discover our vast array of resources. The Williamson County Public Library truly is an outstanding resource for our community. With each passing year we strive to nurture our well established relationships and build relationships with our new patrons.

Children's Department

The Children's Department remains a vibrant part of WCPL, with 265 programs attended by 14,468 children and adults during the past year. Regular programming continues strong with Baby Lapsit, Toddler and Preschool story times, Legos Club, Junior Chess Club, Nashville Ballet and Nashville Opera children's performances and our fabulous annual Summer Reading program. New programs this year include Harry Potter Day, and Mardi Gras snacks and crafts. We continue to grow school and other community partnerships by participating in *Williamson Loves Libraries* and United Way Reading Day, and by hosting literacy nights for some of the local schools.



Teens

The Teen Department continues to thrive, offering diverse programming to an even more diverse group of teens in Williamson County. This year we added a monthly teen-led Art Club, participated in International Games Day, and got artistic in the Teen Room with Post-It Note art on the windows, in addition to making friendship bracelets after school. A highlight of this last fiscal year was former Titans linebacker Gerald McGrath coming to speak to our teens about mental health, which left a lasting impression on those in attendance. Teens give their input in our monthly Teen Advisory Group meetings, and run some programs themselves.

Reference

Programming was a strong component of Reference services. We continue to strengthen our community collaborations to bring interesting programs and services such the gardening series with The UT/TSU Extension Office for Williamson County plus their support of our Seed Library. Staff taught 43 computer classes to 319 adult learners. Staff assisted individuals in 2175 One-on-One appointments, primarily for electronic, computer hardware and software support. Plus there were over 48,438 interactions via phone, email and in-person!



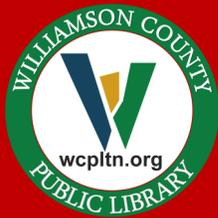
Special Collections

2047 patrons visited the department for genealogical research, individual study and assistance with local history research. Staff spent 355 one-on-one hours helping patrons and guests. 125 visitors attended the Black History Month Photo Exhibit, *The Eyes Have It!*, focusing on Historic Natchez Street. 114 patrons took our Ancestry.com classes. Outside speaking engagements included St. Andrews Lutheran Church, Old Glory Chapter DAR, and Family History Day sponsored by the Mormon Church.

Technical Services

Technical Services faced a lot of challenges in 2017. With changes in staffing came changes in responsibilities. Through it all the team continued to purchase, catalog, and process all types of library resources in a variety of formats. Two dedicated volunteers, Angela Britnell and Gretchen Westhoven, worked a total of 158 hours during the 2016-2017 Fiscal Year to repair 1,702 books and 423 DVDs. Our volunteers also helped with labeling duties.





2017 Annual Report Branches



Bethesda

It has been an interesting year at Bethesda. Our Friends group and patrons have gotten excited about plans for building a new library here. Everyone agrees that we are in need of a new building. Our programs for children continue, with storytimes for toddlers, preschoolers, and kindergarteners, as well as the Summer Reading Program. Bethesda Elementary continues to be an important community

partner. Our adult book group and cookbook club remain popular. Bethesda Public Library is a vital community resource for all ages.

College Grove

The growth in College Grove is reflected in the number of new patrons we've added this year. Our summer programs were well attended and our adult book club continues to attract new members. New shelving, provided by the Foundation, improved the appearance of the non-fiction area. Hoping to make a connection with underserved members of the community, we've been making monthly visits to the local food pantry to talk about library services and to provide free books.



Fairview

2017 saw many upgrades and improvements to the Fairview Branch of the Williamson County Public Library. Our operating hours expanded as we began to open on Mondays. This, of course, led us to increase our staff. We had an L-shaped wooden computer counter designed, built, and installed in our small meeting room and purchased a beautiful glass display case (which was paid for by The Friends) and now sits in our entranceway welcoming all patrons. An Eagle Scout project gave us a much-needed flag pole. Our Summer Reading Events continued to draw large crowds and great reviews. And there

was a very touching ceremony when we unveiled Kathy Grimenstein's memorial plaque that now hangs in our Children's section.

Leiper's Fork

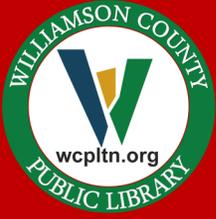
This year LPFK started doing a weekly outdoor story time at the Leiper's Fork Farmers Market. A story would be read and then the kids would get to do a take home craft. This outreach program was very well attended each week, with an average of about 20 people each week.



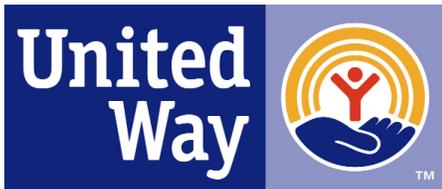
Nolensville

This has been a year of partnerships, improvements, and increases for the Nolensville Branch. During Summer Reading, the Town of Nolensville partnered with us on "How to Build a City: INTERACTIVE," focusing on all of the new construction in our community. Nolensville Rec Center created a book-themed maze game for us. Starbase 1552 Comics and Cosplay Collective were our partners for Free Comic Book Day during which we gave away comics and had a Manga Activity Room. Our meeting room was updated with a wall of

whiteboard paint and new furniture. Our Teen Room received a new and updated table. Requests for proctoring and notary services increased. We became a MADD clothing donation site. Our 2-day Storytime and Egg Hunt event drew approximately 150 people each day. March's Puppet Month was a success with several different puppet programs offered. Over this fiscal year, we had a 10% increase in visits, a 7% increase in juvenile programming, and a 34% increase in juvenile program attendance.



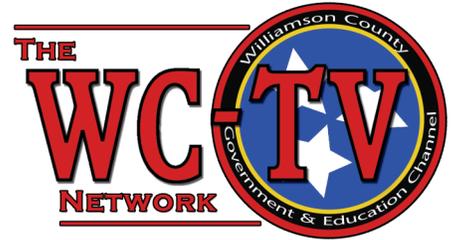
2017 Annual Report Community Partnerships



United Way of
Williamson County



CASA
Court Appointed Special Advocates
FOR CHILDREN



**American
Red Cross**



LEADERSHIP
FRANKLIN



SISTER CITIES
of Franklin and Williamson County
T E N N E S S E E

